

**HMO Blue Texas**  
*Abilene/Amarillo/El Paso/Lubbock/Midland/San Angelo*  
 Survey (CAHPS™3.0H) Results  
 Response Rate 43%

*State Averages*  
 Compiled from the 31 HMO  
 companies surveyed  
 Survey (CAHPS™3.0H) Results  
 Response Rate 34%

